



CELLULAR COMMUNICATOR UPGRADE UNDERWAY!

We are officially underway with our cellular communicator upgrade project, migrating 3G/4G communicators to LTE communicators to preserve the communication capability as the wireless carriers migrate their equipment to LTE/5G capability. Val Kelley is coordinating extensions of monitoring agreements to allow us to perform the equipment upgrade without an additional charge. She can be reached at (800) 283-3659 x2228 or her direct number is (517) 782-6005 for any questions!

PANDEMIC PROTOCOL

This spring has been a crazy time for all of us, and of course we have had to adapt to a new way of doing business for the foreseeable future. We have implemented policies of working from home for some staff, staggered starting times, restrictions on more than one person per vehicle, reconfigured work spaces, temperature monitoring and close scrutiny of business travel requests. We are fully aware many businesses have site specific requirements for outside staff working on their premises, and if those requirements are shared with us we will make every effort to comply! Our technicians are equipped with a supply of disposable facial masks, hand sanitizer and disposable gloves. We have kept our staff updated regarding the requirements of the executive orders issued by the Governor, as well as guidance published by the National Institute for Occupational Safety and Health and the Center for Disease Control. We appreciate your understanding as we work our way through addressing challenges we have never dealt with before!

NEW FIRE SUPPRESSION AGENT AVAILABLE!

We install fire suppression systems manufactured by Fike, headquartered in Blue Springs MO. We have installed Ecaro 25 and FM-200 clean agent systems, typically for computer rooms, and argon systems for metal dust collectors. Fike recently signed an agreement with 3M to provide the 3M Novec™ Fire Protection Fluid in their fire suppression systems, in addition to their existing agents. Novec™ has the lowest global warming potential of all chemical clean agents, and is stored as a liquid and vaporized when discharged. Safety Systems has completed the technical training to design and install Fike fire suppression systems utilizing Novec™ Fire Protection Fluid.

“QUARTERLY QUOTATION”

“Everyone will be quarantined to their houses with no sports to watch...and in nine months from now a boom of babies will be born...and we will call them Coronials” – Creative Talent Agency

PHONE LINE CHANGES/CANCELS

Please check with us before cancelling or changing your telephone service. If your alarm system has not been converted to another means of communication, changes to your phone service could prevent your system from communicating properly!

ACTIVITY STATS

Our central station alarm activity for January, February and March is as follows:

- **Burglaries:**
 - Commercial..... 4
 - School..... 0
 - Church..... 0
- **Holdups:**
 - Commercial..... 0
 - Financial Institution..... 0
- **Fires:**
 - Commercial..... 0
 - Residential..... 0
- **Individuals apprehended..... 0**

COMPANY DIRECTORY:

We sincerely appreciate each of our customers who have entrusted us with their business. While we have implemented a voice mail option on our phone system, a friendly person is always available to take your call. All of our staff can be reached through our toll free number, **(800) 283-3659**. Our fax number is (517) 782-5670. If you prefer to contact one of us directly, we've provided our company directory.

Administration:

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Monitoring Center:

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Steve Pierce (517) 484-3072
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Fire Alarm Systems Testing:

Kurt Scott, Manager (517) 782-5941
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Fire Extinguishers/Suppression Systems:

Jeff Cattell, Manager (517) 782-5946
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Customer Service and Sales:

Toll Free: (800) 283-3659

Val Kelley, Sales Coordinator (517) 782-5940
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